

Dear Tony and colleagues,

Thank you so much for making such an outstanding job of replacing our windows. The new windows look absolutely wonderful and have obviously been built to high quality standards.

Your fitters did a brilliant job, working quickly and yet taking care to install each and every window perfectly. The 'making good' was also extremely well done, both internally and externally. We're incredibly pleased with the end result.

It was a real pleasure to welcome your team members into our home, they were professional, efficient and respectful - much appreciated, especially with our baby's arrival being only a few weeks away.

We wouldn't hesitate to recommend Crystal Clear - and have already done so to several admiring neighbours!

With huge thanks and our very best wishes,

A handwritten signature in black ink, appearing to read 'Michelle and Andy Robinson', with a long horizontal line extending to the right.

Michelle and Andy Robinson